



CTI One W102 Carbon Fiber Rollator User Guide

W102 Installation Guide Version 1.1
(4/10, 2026-5/1, 2024)

Model Number: W102



**Total Estimated
Installation: 20-
30 Minutes**

NO TOOL NEEDED



Do not sit on the seat without activate the hand brake. Without engaging the hand brake may cause the rollator to skip away when trying to sit on it, which may and can cause falling down!



Please note: The images, artistic rendering, and diagrams in this document are for illustrative purposes only. The actual product may differ. For installation, refer to the actual product as your primary guide.





SECTION 1. W102 Parts List (1/3)



**W102 Installation Guide Version
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Model W102 Parts List

1. Carbon fiber frames with both front and back wheels mounted.

Forward

Right

Left

2. The upper arm rests pair (left and right)

Note: definition of left and right is based on the forward direction which is the direction of an user holding the rollator facing forward. For example, the Coca Cola can is placed on the food tray near the right upper armrest.





SECTION 1. W102 Parts List (2/3)

Model W102 Parts List



Please note: The images and diagrams in this document are for illustrative purposes only. The actual product may differ. For installation, refer to the actual product as your primary guide.

Right

Left

3. The handle bars with the hand brake (left and right) for the upper arm rests

4. Foldable Tray (Foldable Table, the black colored, the gray tray is not part of the unit)

Forward





SECTION 1. W102 Parts List (3/3)

Model W102 Parts List

5. The hanging beg



Please check your packaging content immediately after opening the shipping package to make sure there is no missing parts



SECTION 2. Install Upper Armrests (1/5)

Model W102 Parts List

Step 1. Remove the carbon fiber frame from the packaging. You should have the handle bars (see item 3 on pp. 3)



**Estimated
Installation: 3
Minutes**



SECTION 2. Install Upper Armrests (2/5)

Step 2. Identify the left and right upper armrest by check the red tap which is placed on the left piece.

The left and right piece are identical, but matching them in the factory setting ensures smoother insertion.



The hanging bag to be installed last



SECTION 2. Install Upper Armrests (3/5)

Step 3. Identify the left side of the carbon fiber frame by locating the red tape mark on the frame



**Left with
the Red
Mark**

SECTION 2. Install Upper Armrests (4/5)

Step 4. Identify the lock before inserting the upper armrest tube. Press down the lock to allow the insertion.



SECTION 2. Install Upper Armrests (5/5)

Step 5. Insert the left and right upper armrest into the matching left and right frame accordingly. Be sure to press down the lock when making the insertion.





SECTION 3. Install Back Support (1/3)

Step 1.
Identify the
left side of
the back
support by
locating the
red tape
mark on the
back support



**Red tape
marker**



**Estimated
Installation: 3
Minutes**



SECTION 3. Install Back Support (2/3)

Step 2. The left side of the upper armrest tube first, then insert the left matching side of the back support to the tube. Once done insert the upper armrest back.



**Estimated
Installation: 3
Minutes**



SECTION 3. Install Back Support (3/3)

Step 3. Same operation for the right side insertion of the back support. Adjust the back support to the proper desired height then use the fastening red nob to tighten it .



SECTION 4. Install the Folding Tray (1/5)

Step 1. Locate the folding tray from the shipping package. Identify its left side by its red tape marker then match its side to the left side of the carbon fiber frame.





SECTION 4. Install the Folding Tray (2/5)

Step 2. Do pre-installation check as shown in the figure on the right.



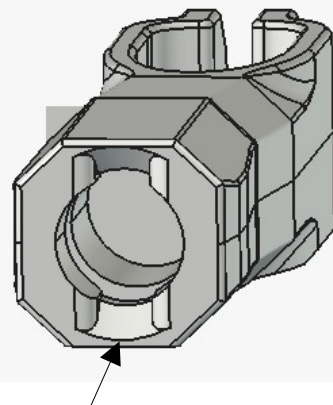
**Estimated
Installation: 3
Minutes**

SECTION 4. Install the Folding Tray (3/5)

Step 3. Locate the left side of holder on the upper armrest, then insert the pipe of folding table by matching the notch orientation to the cutoff on the holder.



Holder on the left upper armrest pipe



The cutoff

The notch on the pipe of the folding table

SECTION 4. Install the Folding Tray (4/5)



When inserting the pipe to the holder, apply force gently. It should not require much force. Check to make sure the matching orientation is aligned before pushing the pipe in.



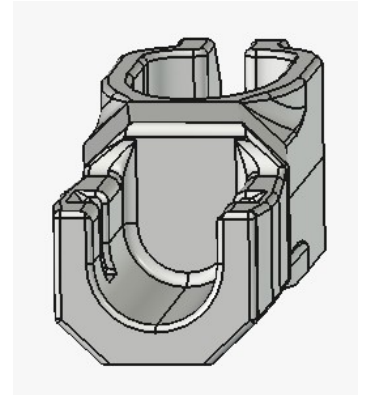


SECTION 4. Install the Folding Tray (5/5)

Step 4. The installed folding table should be rest on the frame as shown here.



Holder on the right upper armrest pipe



The right side of the folding tray pipe is sit on the open notch

SECTION 5. Install Handle Bar (1/1)

Step 1. Identify the left side of the handle bar by tracing the brake cable. Then insert it to the upper armrest pipe as shown here. Once done, then insert the right side of the handle bar.



**Estimated
Installation: 2
Minutes**

SECTION 6. Fold and Unfold the Rollator

The rollator is folded



1. To fold the rollator, remove the folding table first, then remove the hanging beg (basket) underneath the seat.
2. Hold the fabric hand ribbon at the center of the seat, and pull up quickly, the rollator will fold.
3. When unfold the rollator, push the seat on both of its ends down firmly and make sure you hear the audible clicking sound to indicate the rollator is fully unfolded and locked into the position.
4. Keep your hands clear of the folding mechanism to prevent entrapment.



CTI One Product Registration Card

1. The product

Model: _____

2. Date of

Purchasing: _____ MM/DD/YY

3. Serial

Number: _____

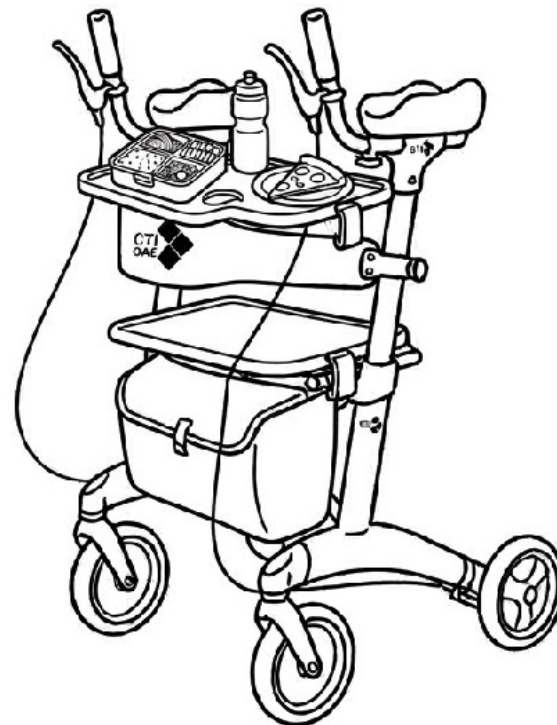
4. Your Contact

Email: _____

5. Your

Name: _____

Send this registration card back to our address listed below to get our product update information. Thank you.



W102 Rollator